CPD for CQC

“Tie this year's CPD to your CQC requirements and make life easier,” says dentist and practice management consultant, Seema Sharma.

A ll NHS and private prac- tices have to register with The Care Quality Com- mission (CQC) in 2011 and all GDC professionals have to under- take verifiable Continuing Pro- fessional Development (CPD).

For CQC, practices will be ex- pected to DEMONSTRATE HOW they have translated learning into team action, so at Dentabyte we have launched innovative core CPD courses to help you do that.

**CPD for CQC requirements**

The Care Quality Commission expects practices to have estab- lished written and operational systems for Infection Control, Dental Radiography, Medical Emergencies, and Complaints Handling, including:

- Written policies and procedures
- Leadership and team member roles
- Risk and hazard assessments
- Induction, training & review
- Regular audit, continuous learning and monitoring

Our aim is to help you imple- ment simple systems which can be used to demonstrate to the Care Quality Commission that your team have put their knowl- edge into action. Individual prac- tice support is also available from Dentabyte for those who need it.

The most consistent method to maintain compliance with health and safety regulations is to conduct a comprehensive an- nual risk assessment and audit. For assistance with achieving these standards, sample health and safety, infection control and radiation risk assessments/au- diits are available at our CPD for CQC courses.

**Key considerations for your practice team**

**CPD for CQC topic 1 - Infection Control**

HTM 01-05 (2009) is the latest guidance, available from the De- partment of Health. Infection Con- trol Advisor, Sandra Smith, will be outlining the key requirements for compliance with seven standards for infection control in dentistry:

1. Prevention of blood-borne virus exposure
2. Decontamination
3. Environmental design and cleaning
4. Hand hygiene
5. Management of dental medi- cal devices – equipment and dental instruments
6. Personal protective equipment
7. Waste control

Aspects of HTM 01-05 that are particularly challenging include the requirement for separate dedi- cated decontamination facilities and the increased volume, and resultant cost, of infection control consumables.

**CPD for CQC topic 2 - Radiation Protection**

The Health and Safety Executive (HSE) must be notified 28 days be- fore work commences with X-rays, and all practices must be com- pliant with two sets of regulations:

- Ionising Radiations Regula- tions 1999 (IRR99) is aimed at employers. Under IRR99 the em- ployer is required to comply with the HSE’s Approved Code of Prac- tice (ACOP) and demonstrate a structured approach to radiation protection to ensure dose is kept as low as reasonably practicable (ALARP), including:
  1. Formal (prior) radiation risk assessment.
  2. Establishment of Local Rules.
  3. Restriction of exposure.
  4. Designation of areas (Controlled or Supervised).
  5. Training in radiation protec- tion for all staff.
  6. Radiation monitoring, record keeping and review.
  7. A Quality Assurance Programme

- Ionising Radiation (Medi- cal Exposure) Regulations 2001 (IRMER) addresses patient safety and describes the personnel in- volved in the use of radiation, the referrer, the operator and the Med- ical Physics Expert (MPE).

Jimmy Makdessi will outline how to meet the responsibility that IRMER also places on the employer to:

- maintain an equipment log
- set out a framework for procedures
- conduct radiographic audits and
- record certified training for team members
- rate all radiographs in patient notes
- monitor quality

**CPD for CQC topic 5 - Medical Emergencies**

Practice teams must be fully equipped to appropriately man- age the medical emergencies that might occur in the practice.

Professor Sharma is a con- sultant cardiologist at St George’s Hospital, and has implemented, organised and supported the medical emergency systems for the London Marathon for several years, by coordinating and training more than 100 doctors.

A renowned speaker at medi- cal and cardiology events, he will provide a lively insight into medi- cal emergency management in dental practices.

**CPD for CQC topic 4 - Complaints**

CQC states: “For the purposes of preventing or reducing the inci- dence of unsafe or inappropriate care or treatment, the registered person must have an effective system in place for receiving, handling and responding appro- priately to complaints and com- ments made by service users, or persons acting on their behalf, in relation to the carrying on of the regulated activity”

Complaints should be dealt with swiftly in line with GDC guidelines. Attitude is one of the main factors influencing com- plaint resolution and Raj Rattan will be sharing his tips for how you can meet the CQC regula- tion as well as use compliments and complaints management as a tool for practice growth by train- ing the most empathetic commu- nicator in your practice to listen, respond, act and improve.

**CPD for CQC topic 6 - Legal and Ethical Issues**

Raj Rattan of Dental Protection will outline how to successfully man- age the common issues encoun- tered in dental practice, including consent, confidentiality and chal- lenges in the NHS.

**FORTHCOMING COURSE DATES**

**CORE CPD**

- 30 April 2010 - Watford
- 14 May 2010 - Gatwick

**CPD4CQC**

- 19 June 2010 - Docklands

**SPEAKERS**

**RAJ RATTAN:** (2,5 hours)

Dental Protection
Legal & Ethical Challenges & Solutions

**SANJAY SHARMA:** (2 hours)

Medical Director, London Marathon
Medical Emergencies

**JIMMY MAKDISSI:** (1 hour)

Dental Radiologist
Radiography Essentials

**SANDRA SMITH:** (2,5 hours)

Infection Control Adviser
Decontamination & HTM 01-05 made easy

**FEATURE**

**Dentabyte’s CPD 4 CQC courses meet both your CPD & CQC requirements!**

In registering for Care Quality Commission, practices will have to clearly DEMONSTRATE how they have translated learning into team action.

**RELEVANT CQC REGULATIONS**

- Regulation 13 - Premises
- Regulation 14 - Equipment
- Regulation 16 – Consent to Care
- Regulation 17 – Complaints
- Regulation 19 – Staff

**DEMONSTRABLE REQUIREMENTS**

- Policies & Procedures
- Leadership & Team Roles
- Risk & Hazard Assessment
- Induction, Training & Review
- Regular Audits, learning & monitoring

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**About the author**

Seema Sharma is a consultant cardiologist at St George’s Hospital, and has implemented, organised and supported the medical emergency systems for the London Marathon for several years, by coordinating and training more than 100 doctors. A renowned speaker at medical and cardiology events, she will provide a lively insight into medical emergency management in dental practices.

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